



## CORE SERVICES

### Repairs & Maintenance

Reactive Work  
Planned Work  
Underground Surveys  
Leakage/Burst repairs  
Sewer Blockages/  
Flooding  
Response/Clear Up  
24/7 Emergency Cover  
NRSWA Management  
Valve & Stop Operations  
Transparent Reporting

### Metering

District Metering  
Meter Installatio  
Exchanges  
Commercial Replacement  
Meter Surveys  
Valve & Stop Operations  
Meter Detail Confirmation  
Plan & Despatch  
Transparent Reporting

### Mains Renewal

Mainlaying  
CP Replacement  
Undeground Utility Detection  
Site Investigation/  
Sampling/CCTV  
GPR Surveys  
Planning  
Cost Modelling  
Project Management/  
Design Coordination  
Integration back to the asset  
Testing/  
Commissioning  
As built drawings

### Civils Projects

Construction works on:  
Pumping stations/  
water treatment works/sewerage treatment works  
Water Mains  
Sewers  
Pipelines  
Tunnels  
Reserviors  
Testing/  
Commissioning/  
Asset Handover

### Developer Services

Standard new connections  
Standard new mains  
New mains & Connections  
Diversion of existitng mains  
Extension of existing mains  
Multi utility services

### Network Agreements

Client/customer response centre  
Sewerage Blockage Clearance  
MH cover replacement  
Minor sewer repairs  
Maintenance sewer repairs  
Maintenance Sewer ancillaries  
Flooding/clear up response  
Full emergency cover

### Rehabilitation

Upgrading existing networks  
Repairs existing networks  
Trenchless Techniques - Epoxy  
Lining/  
pipebursting/  
slipling/rolldown/  
subline/subcoil/  
directional drilling & mole ploughing  
Open cut and patch repairs  
Traffic Management  
Product Manufacture & Licensing

### Leakage Detection

Flow monitoring/  
network modelling  
Pressure logging  
steptesting/  
sounding surveys  
leak noise correlation  
night sounding  
leakage assessments  
underground asset surveys  
leak detection  
customer leakage repair  
find & fix

### Extended Services

Customer Response Centre  
Independent Site Audits  
Linked IT Systems for Transparent Reporting  
Continuous Improvement Systems  
Plan & Despatch  
Design & Build  
Process Reengineering  
Process Modelling  
Process Mapping DG Reporting  
Contracts & Specification  
Supply Chain Management  
Vendor Rating  
Purchasing  
logistics Skills Training  
Traffic Management  
Principal Contractor // Planning Supervisor Role