

# Enterprise

maintaining the infrastructure of the UK

## Day in the Life: Sophia Aslam, IT Graduate

**Name:** Sophia Aslam

**Job Title:** IT Graduate

**Previous Skills/Qualifications:**

BSC (Hons) Business Information

Technology

Management - Manchester Metropolitan

University

**8:30 am** - Arrive at work check the servers to see if the Friday's Backup has been successful and then check my emails

**9:00 a.m** - Over the weekend I've been working to improve one of the reports which is produced from the WorkManager System (a bespoke in house software programme). I finalised the specification today and sent it for approval to my line manager.

**11.00 am** - IT project meeting. We are planning to amend the current WorkManager system to adapt with how things work within EnterpriseHBM (an organisation which Enterprise bought in February 2004).

**10:45 am** – Arranged for BT to send an engineer out to site to put in an ADSL line and assisted the manager to run some reports.

**12:30 pm** – Lunch

**1:15 pm** - I make my way to the main head office, Leyland, to pick up some hardware and return to Liverpool for about 3.30.

**3:30 pm** – Install the hardware that I picked up from Leyland. Arrange for the backup to run.

**4:45 pm** - Home: Drive back to Manchester. Depending on the traffic the drive home can usually take an hour.

While this can be considered to be a brief picture of what my working day involves, every day is different and alongside the varied projects I am working on I am also involved with the day to day support of the I.T equipment.

